

# Technical Support Audiologist /Product Manager

Where is the future taking you?  
New Zealand-based opportunity

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If you are an experienced clinician looking for a change from traditional clinical work, ReSound wants to talk with you. We are looking for a motivated Audiology professional who is passionate about customer service, and committed to helping hearing professionals and their customers.

You have a real interest in hearing aid technology and are great at solving technical problems. You may be inclined towards the geeky end of the spectrum, but full training will be provided regardless. However, you will definitely enjoy working through challenging fitting situations, rolling your sleeves up and troubleshooting to facilitate a successful patient outcome.

The ideal candidate will love dealing with people and could be interested in developing into a role where they have face to face interaction with our customers. The opportunity is flexible for the right person and we want to ensure the best fit for your skills, experience and career goals.

Working for ReSound will offer you experience that you are unlikely to get in a clinical environment – you will have access to training, technology and a global network of the best audiologists in the world. We are focused on inspiring and supporting our people to achieve great things.

You should have a clear understanding of the hearing aid marketplace, customers and patients. You will be very comfortable making presentations to both small and large groups. And of course, you will have excellent interpersonal skills and be a great listener, as well as a skilled problem solver. Some domestic and international travel may be required.

ReSound is a global leader in the world of hearing aids. Our products continue to challenge traditional ideas and push technological boundaries. At ReSound in New Zealand we pride ourselves on bringing world-class products to our clients backed with a focus on quality customer service from our local team. Our small team, based in Auckland, enjoy a great working environment, a fun atmosphere and regular social activities.

***If you're looking for an exciting new challenge, then we want to talk with you today.***

***Contact Michelle Haynes, Sales and Marketing Manager on +64-21-377 779 or by email [mhaynes@gnresound.co.nz](mailto:mhaynes@gnresound.co.nz), by Friday 25th November 2011.***

***All applications will be viewed in absolute confidence.***



ReSound

rediscover hearing